

# Chargeback Credit Memo Request Form

Date: 11/11/2019 Chargeback Case #: CB1902976

Credit Memo Amount: \$117.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 30178954 Cust. PO #: 5397048

Check #: 1824904 Invoice #: 30178954

AR Ref #: 12154490

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: No/Unusable ASN at Mdse Recpt  
No/Unusable ASN-per ctn charge

Investigator: Wee Ong

Responsible Party: Warehouse-SAV/SV2

Note: possible mis-label issue and Macy's will not provide picture or carton #

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_