

Chargebacks and RTVs

Macy's, Inc. (MacysNet)
 Valid as of: 10/30/2019 3:26:54 AM EST
 Division: Macy's Account #: 05390993890
 Vendor Name: E & E CO LTD
 Document Number: 30164775
 Department/Vendor: 606/938

Check Summary

Check Number: 1824904
 Check Date: 10/23/2019
 Reason Code: 26 FAILURE TO CONSOLIDATE SAME DAY SHIPMENTS
 Purchase Order Number: 3938878

Transaction Summary

Transaction Type: 989 - DM-FREIGHT FEE CHARGE TO VENDOR/MTO
 Total Cost: (\$50)

Transaction Type: 964 - DM FREIGHT EXPENSE OFFSET
 Total Cost: (\$253)

Violation Summary

Vendor Name: E & E CO LTD/JLA HOME %
 Issued By: HAYWARD
 Purchase Order: 3938878
 Bill of Lading: 6757164000166722
 MSID:
 Receipt Number: 4645699
 Receipt Date: 09/11/2019
 Freight Bill: 4256880095

VIO Number	Violation	Qty	UOM	Amount
226	Failure to Consolidate SameDay	253	Unit	\$253.00

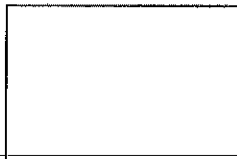
Comments: PRO: 4256880106 BOL: 6757164000167194 AND PRO2: 4256880095 BOL2: 6757164000166722

426	Administrative Fee	1	Unit	\$50.00
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Comments: Administrative Fee: PRO: 4256880106 BOL: 6757164000167194 AND PRO2: 4256880095 BOL2: 6757164000166722

This is an Expense Offset for failure to meet Macy's Vendor Standards

claimID **viocode** **image (click image to enlarge)**
 30164775 226



30164775 426



Document Number: 92231454
Department/Vendor: 602/935

Check Summary

Check Number: 1824904
Check Date: 10/23/2019
Reason Code: 4 ADMINISTRATIVE FEE
Purchase Order Number: 8312619

Transaction Summary

Transaction Type: 989 - DM-FREIGHT FEE CHARGE TO
VENDOR/MTO
Total Cost: (\$50)

Violation Summary

Style Merchandise Number Units Unit Cost Total Cost
No further detail exists for this transaction.

This is an Expense Offset for failure to
meet Macy's Vendor Standards

Document Number: 30164920
Department/Vendor: 602/935

Check Summary

Check Number: 1824904
Check Date: 10/23/2019
Reason Code: 26 FAILURE TO CONSOLIDATE SAME DAY
SHIPMENTS
Purchase Order Number: 4782677

Transaction Summary

Transaction Type: 989 - DM-FREIGHT FEE CHARGE TO
VENDOR/MTO
Total Cost: (\$50)

Transaction Type: 964 - DM FREIGHT EXPENSE OFFSET
Total Cost: (\$85)



Violation Summary

Vendor Name: E & E CO LTD/JLA HOME
Issued By: HAYWARD
Purchase Order: 4782677
Bill of Lading: 6757164000167194
MSID:

Receipt Number: 4645701
Receipt Date: 09/16/2019
Freight Bill: 4256880095

VIO Number	Violation	Qty	UOM	Amount
226	Failure to Consolidate SameDay	85	Unit	\$85.00
Comments: PRO: 4256880095 BOL: 6757164000166722 AND PRO2: 4256880106 BOL2: 6757164000167194				
426	Administrative Fee	1	Unit	\$50.00
Comments: Administrative Fee: PRO: 4256880095 BOL: 6757164000166722 AND PRO2: 4256880106 BOL2: 6757164000167194				

This is an Expense Offset for failure to meet Macy's Vendor Standards

claimID	viocode	image (click image to enlarge)
30164920	226	
30164920	426	

Date: 9/4/2019 12:53:42 PM

Bill Of Lading

Page 1 of 1

SHIP FROM

Name: E & E COMPANY LTD
 Address: 1680 Tide Court
 City/State/Zip: Woodland, CA 95778
 SID#: _____
 PHONE: _____
 VENDOR: _____

Bill of Lading Number: 08757164000168722



CARRIER NAME: Fedex Freight Priority

Responsible Acct.No: _____

Trailer number: _____

Seal number(s): _____

SCAC: FXFE

Pro Number: _____



425688009-5



SHIP TO

Name: Macy's Home Store Hayward DC Location #: HA
 Address: c/o Hayward DC
 28701 Hall Road,
 City/State/Zip: Hayward, CA 94546
 CID#: _____
 Dept: 0606

FOB:

THIRD PARTY FREIGHT CHARGES BILL TO:

Name: _____
 Address: _____

City/State/Zip: _____

SPECIAL INSTRUCTIONS:

Load #: 00050107093S

Packing List is Attached

Freight Charge Terms: (freight charges are prepaid unless marked otherwise)

Prepaid: _____ Collect: 3rd Party: _____

Master Bill of Lading: with attached underlying Bills of Lading

Appointment Time	Actual Driver Arrival Time	Driver Departure Time
2:00 ^{AM} PM	2:40 ^{AM} PM	2:50 ^{AM} PM

CUSTOMER ORDER INFORMATION

CUSTOMER ORDER NUMBER	# PKGS	WEIGHT	PALLET/SLIP	ADDITIONAL SHIPPER INFO
3938878	108	892.92	Y N	108 CARTONS 4 Pallet
Grand Total	108	892.92		

CARRIER INFORMATION

HANDLING UNIT		PACKAGE		WEIGHT	H.M. (X)	COMMODITY DESCRIPTION <small>Commodity requiring special or additional care or attention in handling or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Section 2(a) of NMFC Item 380.</small>	PACKAGE	
QTY	TYPE	QTY	TYPE				NMFC #	CLASS
48	ctns			650.64		Comforters, Bedspreads	49017	200
60	ctns			242.28		Pillows, Valance, Towels	49390	100
108				892.92		Grand Total		

Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property as follows:
 *The agreed or declared value of the property is specifically stated by the shipper to be not exceeding _____ per _____

COD Amount: _____

Fee Terms: Collect: Prepaid:

Customer check acceptable:

NOTE Liability Limitation for loss or damage in this shipment may be applicable. See 49 U.S.C. 14706(c)(1)(A) and (B).

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations.

The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.

Shipper Signature

SHIPPER SIGNATURE / DATE

This is to certify that the above named materials are properly classified, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the DOT.

Scott 9/4/19

Trailer Loaded:

By Shipper
 By Driver

Freight Counted:

By Shipper
 By Driver/pallets said to contain
 By Driver/Pieces

CARRIER SIGNATURE / PICKUP DATE

Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the DOT emergency response guidebook or equivalent documentation in the vehicle.

[Signature] 9-4-19

Date: 9/4/2019 12:53:18 PM

Bill Of Lading

Page 1 of 1

SHIP FROM

Name: E & E COMPANY LTD
 Address: 1680 Tide Court
 City/State/Zip: Woodland, CA 95778
 SID#:
 PHONE:
 VENDOR:

Bill of Lading Number: 06757164000167194



CARRIER NAME: Fedex Freight Priority

Responsible Acct.No:

Trailer number:

Seal number(s):

SCAC: FXFE

Pro Number:



425688010-6



SHIP TO

Name: Macy's Home Store Hayward DC Location #: HA
 Address: c/o Hayward DC
 28701 Hall Road,
 City/State/Zip: Hayward, CA 94545
 CID#:
 Dept: 0602

FOB:

THIRD PARTY FREIGHT CHARGES BILL TO:

Name:
 Address:
 City/State/Zip:

Freight Charge Terms: (freight charges are prepaid unless marked otherwise)

Prepaid: Collect: X 3rd Party:

Master Bill of Lading: with attached underlying Bills of Lading (check box)

SPECIAL INSTRUCTIONS:

Load #: 00050107093S

Packing List is Attached

Appointment Time	Actual Driver Arrival Time	Driver Departure Time
2:00 ^{AM} <u>PM</u>	2:30 ^{AM} <u>PM</u>	2:40 ^{AM} <u>PM</u>

CUSTOMER ORDER INFORMATION

CUSTOMER ORDER NUMBER	# PKGS	WEIGHT	PALLET/SLIP	ADDITIONAL SHIPPER INFO
4782877	1	14.41	Y N	1 PLT
Grand Total	1	14.41		

CARRIER INFORMATION

HANDLING UNIT		PACKAGE		WEIGHT	H.M. (X)	COMMODITY DESCRIPTION <small>Commodities requiring special or additional care or attention in handling or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Section 2(c) of NMFC Item 300.</small>	PACKAGE	
QTY	TYPE	QTY	TYPE				NMFC #	CLASS
1	Pallet			50.00		Pallet		
		1	ctns	14.41		Pillows, Valance, Towels	49390	100
1		1		64.41		Grand Total		

Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property as follows:
 "The agreed or declared value of the property is specifically stated by the shipper to be not exceeding _____ per _____"

COD Amount: _____

Fee Terms: Collect: Prepaid:

Customer check acceptable:

NOTE Liability Limitation for loss or damage in this shipment may be applicable. See 49 U.S.C. 14706(c)(1)(A) and (B).

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations.

The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.

Shipper Signature: *[Signature]*

SHIPPER SIGNATURE / DATE

This is to certify that the above named materials are properly classified, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the DOT.

Jack 9/4/19

Trailer Loaded:

By Shipper
 By Driver

Freight Counted:

By Shipper
 By Driver/pallets said to contain
 By Driver/Pieces

CARRIER SIGNATURE / PICKUP DATE

Carrier acknowledges receipt of packages and required placards. Carrier will immediately respond if information was made available and/or carrier has the DOT emergency response guidebook or equivalent documentation in the vehicle.

Jack 9/4/19



Wendy Yang <wendy.yang@jlahome.com>

Macy's, Inc. Routing Notification (Project(s) 3986128,3986256)

2 messages

ML.Manuundel.MacysNet@macys.com <ML.Manuundel.MacysNet@macys.com>
 To: "wod.ship@jlahome.com" <wod.ship@jlahome.com>

Tue, Sep 3, 2019 at 4:31 AM

The following project has been authorized for shipping.

Appointment #: N/A
 Trip ID / Authorization #: 00050107093S
 Carrier: FEDEX PRIORITY - LTL (FXFE)
 Carrier Mode: LTL
 Phone: 866-393-4585
 Pickup Date: 09/04/2019
 Delivery Date : 09/04/2019
 Appointment Type : Drop

The provided authorization number is specific to this routing request. To minimize issues with your routing, please do not re-use this authorization number for other shipments.

For all shipments consigned through our Merge Center locations (N Bergen NJ, Santa Fe Springs CA, or High Point NC)-

If the project number(s) on this notification are for multiple final destination DC locations - a Master Bill of Lading document is required that clearly displays the routing destination for the designated authorization number to the appropriate Macy's Merge Center - located in N Bergen NJ, Santa Fe Springs CA, or High Point NC. This is in addition to the current requirement for a Bill of Lading document for each final destination DC location. Refer to the Macy's Routing Guide for additional information

BILLS OF LADING

Project Number(s) 3986128 containing Shipment(s) 39204290,39204429 - Consigned to:
 HAYWARD
 28701 HALL ROAD
 HAYWARD , CA 94545

KEY INFORMATION

A - Carrier Assignment - Trailer Load, Intermodal, and LTL Transit Modes

Freight Charge Terms

- Freight charge terms are Collect and must be noted on the bill of lading.
- Refer to the Macy's Routing Guide for additional information.

Master Bill of Lading Document (for shipments with routing assignment via Merge Centers)

- When a notification email has routing into a Merge Center for project number(s) with multiple final destination DCs - a Master Bill of Lading document is required.
- The Master Bill of lading document must indicate the routing destination to the appropriate Macy's Merge Center - located in North Bergen NJ, Santa Fe Springs CA, or High Point NC.
- The individual sub bills of lading are required to be addressed to each final destination DC location, c/o the designated Merge Center address.
- Refer to the Macy's Routing Guide for additional information.

Ready to Ship

- All shipments must be ready for pickup on the scheduled date.

- For shipments routed via FedEx Freight LTL (FXFE or FXNL) - contact your local FedEx Freight LTL terminal to schedule pickup.
- FedEx Customer Service may be reached at 866-393-4585 for assistance.
- All LTL carrier pickups should occur within 48 business hours of scheduled pickup date.
- Shipments not ready for pickup by the scheduled pickup date and time may be subject to expense offset charges, and will require the vendor to resubmit shipments for new routing assignments.

B - Carrier Assignment - Small Package Transit Modes

- For shipments routed via FedEx Ground, freight charge terms are Collect. The vendor should immediately contact FedEx directly to schedule pickup.
- For shipments routed via UPS Ground, freight charge terms are Third Party Bill - use acct number provided in the routing assignment email.
- The vendor should immediately contact UPS directly to schedule pickup.
- All freight must be ready for pickup on the scheduled pickup date.
- All Small Package carrier pickups should occur within 48 business hours of scheduled pickup date.

C - Carrier Assignment - All Transit Modes

- Please contact Macy's Transportation Office regarding any shipments not picked up as indicated above.

Please contact Macy's Transportation Office with any questions at 678-406-7200.

This is a systemically generated email; please do not reply to this message.

Wendy Yang <wendy.yang@jlahome.com>
To: Pat Neigg <pat.neigg@oalogistics.com>

Tue, Sep 3, 2019 at 6:43 AM

Thank you,

Wendy Yang

Order Processing Lead/Chargeback

Office: (530) 662-1011 Ext. 104

Fax: (530) 662-1171

wendy.yang@jlahome.com

QA LOGISTICS

[Quoted text hidden]