

Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1902971

Credit Memo Amount: \$184.45

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 30183136 30194324 30194497
30200956 Cust. PO #: 5397114

Check #: 1824904 Invoice #: 30183136 30194324 30194497 30200956

AR Ref #: 12154470

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-SAV/SV2

Note: Macy's partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____