

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1902970

Credit Memo Amount: \$300.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1700182 RC1700183 RC1700200 Cust. PO #: 808702

Check #: 38759 Invoice #: _____

AR Ref #: 12154137

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Lead Time Violation

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - Incorrect routing
Shipment was not routed 48 hours prior to the ship date.
Routed 10/3/2019
ship date 10/4/2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____