

Chargeback Credit Memo Request Form

Date: 11/3/2019 Chargeback Case #: CB1902966

Credit Memo Amount: \$160.45

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS182921834 Cust. PO #: CS182921834

Check #: 2356534 Invoice #: _____

AR Ref #: 84737

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Incomplete shipment, CS approved credit because there is no trailer no. assigned and no Carrier Scan.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____