

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902947

Credit Memo Amount: \$190.57

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5976420553_1 Cust. PO #: 5976420553_1

Check #: 34290 Invoice #: _____

AR Ref #: 84654

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid for Return Credit - Not a chargeback. Customer refused delivery - UPS returned to Savannah

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____