

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902946

Credit Memo Amount: \$266.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9374346 Cust. PO #: 12471296

Check #: 34290 Invoice #: _____

AR Ref #: 12154315

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Domestic Fill Rate - SKU shipped less than order quantity

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kohl, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____