

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902944

Credit Memo Amount: \$155.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9363877 Cust. PO #: 12404220

Check #: 34290 Invoice #: _____

AR Ref #: 12154445

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Susan Zhao

Responsible Party: Overseas Factory

Note: VALID RECLAIM WITH FACTORY CKLP-190254

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____