

# Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1902935

Credit Memo Amount: \$1,565.76

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4821228 4821245 4821271 Cust. PO #: EK3D3QQ EK4U3TZ EK4S6WU

Check #: 636468 Invoice #: 4821228 4821245 4821271

AR Ref #: 12154335

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ALL SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_