

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902934

Credit Memo Amount: \$48.74

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4839122 4839240 4839241 Cust. PO #: EJ5E2VT EJ5A9AS EJ5F5YV

Check #: 636467 Invoice #: 4839122 4839240 4839241

AR Ref #: 12154325

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: Not a chargeback

Note: New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____