

# Chargeback Credit Memo Request Form

Date: 11/6/2019 Chargeback Case #: CB1902927

Credit Memo Amount: \$45.40

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4845542 Cust. PO #: 4586470

Check #: 1822033 Invoice #: \_\_\_\_\_

AR Ref #: 12153980

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_