

Chargeback Credit Memo Request Form

Date: 11/27/2019 Chargeback Case #: CB1902926

Credit Memo Amount: \$606.30

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4856332 4841588 4852719 4852620 Cust. PO #: 9590781 9590961 9590921 9590981

Check #: 1822033 Invoice #: _____

AR Ref #: 12153980

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Macy's paid us back \$105.00 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____