

Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1902925

Credit Memo Amount: \$2,086.77

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: 4809089 Cust. PO #: 001750625434

Check #: 001 00023078832020 Invoice #: 4809089

AR Ref #: 12154218

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sophia Zhang

Responsible Party: US Production

Note: Disputed twice but denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____