

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902923

Credit Memo Amount: \$120.00

Customer ID: FINGERHUTDS Customer Name: Bluestem Brands, Inc

Chargeback Ref #: VC0024345 Cust. PO #: multiple POs

Check #: 670018 Invoice #: _____

AR Ref #: 84516

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid - Savannah shipped in 4 business days instead of agreed 2 days.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____