

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902915

Credit Memo Amount: \$40.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 262887115 263084269 Cust. PO #: multiple POs

Check #: 84722 Invoice #: _____

AR Ref #: 84144

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: cancelled/ short ship

Investigator: Laura Yee,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid - Savannah unable to locate inventory of items reported as in-stock available to order.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____