

# Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902909

Credit Memo Amount: \$240.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 262347894 262463352 262469142 Cust. PO #: multiple POs  
262572690 262600105

Check #: 84516 Invoice #: \_\_\_\_\_

AR Ref #: 83793

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: cancelled/ short ship

Investigator: Laura Yee,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Cancel (short ship) charges on Savannah Orders. This was a result of system/Savannah forced shutdown September 1, 2019 for Hurricane Dorian.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_