

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902905

Credit Memo Amount: \$685.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084147213VCBSINV Cust. PO #: _____

Check #: 108989489 Invoice #: _____

AR Ref #: 84290

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: No carton/package content label, POs: 10, Issues total: 137

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Per Ping's investigation, some of these labels were damaged during transit and Amazon will not paid us back. Some of these labels were scuffed so it does not scan, since we have no way to get reversal we will have to validate these label chargeback.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____