

Chargeback Credit Memo Request Form

Date: 12/30/2019 Chargeback Case #: CB1902903

Credit Memo Amount: \$883.55

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30317541SC 30317555SC 30319067SC Cust. PO #: 1TYBEOHY 7I4HAT7S 374Q8T1O

Check #: 108989489 Invoice #: _____

AR Ref #: 84293

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$1213.81 denied the rest. We have no other evidence to re-challenge.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____