

Chargeback Credit Memo Request Form

Date: 11/3/2019 Chargeback Case #: CB1902900

Credit Memo Amount: \$113.54

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS185287962 Cust. PO #: CS185287962

Check #: 2346372 Invoice #: _____

AR Ref #: 84347

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____