

# Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902896

Credit Memo Amount: \$978.71

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 3731998512 4853111912 4904096912 4935232412 493912 Cust. PO #: 37319985 48531119 49040969 49352324 49391209

Check #: 1822033 Invoice #: 30260856 30506709 30510469 30535665 30535669

AR Ref #: 84392

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: Valid for Returns Credit - Not a chargeback. Standard Macy's Sales Agreement for Drop Ship Returns.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_