

# Chargeback Credit Memo Request Form

Date: 11/7/2019 Chargeback Case #: CB1902895

Credit Memo Amount: \$171.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4837623 4837671 4844440 4845849  
4845868 Cust. PO #: 4144171 4585920

Check #: 1822033 Invoice #: 4837623 4837671 4844440 4845849  
4845868

AR Ref #: 12153966

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_