

Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1902891

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3494424-COMP Cust. PO #: 16217960

Check #: 2201799 Invoice #: _____

AR Ref #: 12153805

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: VALID per Maronda Pierce, the incorrect carrier is listed on the BOL. Unyson accepted the load and assigned to AAA Cooper to pick up the shipment. Unyson should have been listed as the carrier on the BOL/MBOL. The OP supervisor has made the OP Rep aware of this issue

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____