

Chargeback Credit Memo Request Form

Date: 2/24/2020 Chargeback Case #: CB1902890

Credit Memo Amount: \$379.37

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4831185-1QVAR3496366-COMP
3496365-COMP Cust. PO #: 15344482 15344230 15344529 15344224

Check #: 2201799 Invoice #: _____

AR Ref #: 12153801 12153803

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Hui Chen Wu (Mandy),Ming Chu (Kelly) Chen

Responsible Party: Warehouse-SAV/SV2

Note: dispute denied - no other evidence to re-challenge a shortage

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____