

# Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1902889

Credit Memo Amount: \$16.05

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4831185-1QVAR Cust. PO #: 15572167

Check #: 2201799 Invoice #: \_\_\_\_\_

AR Ref #: 12153799

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Notation on POD the shipment 64 cartons short.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_