

# Chargeback Credit Memo Request Form

Date: 10/25/2019 Chargeback Case #: CB1902888

Credit Memo Amount: \$10.00

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3494078-COMP Cust. PO #: 5672167K

Check #: 2201799 Invoice #: \_\_\_\_\_

AR Ref #: 12153797

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing/Invalid ASN

Investigator: Wee Ong

Responsible Party: EDI

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_