

Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1902887

Credit Memo Amount: \$50.00

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3494079-COMP Cust. PO #: 5672159K 5672167K

Check #: 2201799 Invoice #: _____

AR Ref #: 12153795

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: China Production

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____