

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB1902886

Credit Memo Amount: \$80.36

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 4832925-1QVAR 4832946-1QVAR
4832947-1QVAR Cust. PO #: 6731772R 6723761C 5672159K

Check #: 2201799 Invoice #: _____

AR Ref #: 12153793

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Jade He,Linda Di

Responsible Party: US Production

Note: JCP partially paid \$85.62 and no future payment is showing in portal

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____