

# Chargeback Credit Memo Request Form

Date: 1/22/2020 Chargeback Case #: CB1902885

Credit Memo Amount: \$20.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3493521-COMP Cust. PO #: 6031595K

Check #: 2201799 Invoice #: \_\_\_\_\_

AR Ref #: 12153789

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Sandy Yang

Responsible Party: Warehouse-WOD

Note: valid, BOL show ship late.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_