

Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1902882

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3494095-COMP Cust. PO #: 6952022R

Check #: 2201799 Invoice #: _____

AR Ref #: 12153781

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: passed 60 days dispute window

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____