

# Chargeback Credit Memo Request Form

Date: 10/29/2019 Chargeback Case #: CB1902878

Credit Memo Amount: \$52.50

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S50381827 Cust. PO #: 248518245

Check #: 2201799 Invoice #: \_\_\_\_\_

AR Ref #: 84175

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: short

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_