

Chargeback Credit Memo Request Form

Date: 11/4/2019 Chargeback Case #: CB1902874

Credit Memo Amount: \$440.96

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS183289595/CS184708132/CS186287174 Cust. PO #: CS183289595/CS184708132/CS186287174

Check #: 2345086 Invoice #: _____

AR Ref #: 84328

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: Mis Information
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____