

# Chargeback Credit Memo Request Form

Date: 10/29/2019 Chargeback Case #: CB1902872

Credit Memo Amount: \$343.46

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS185488515/CS185612255/CS186000452 Cust. PO #: CS185488515/CS185612255/CS186000452

Check #: 2345086 Invoice #: \_\_\_\_\_

AR Ref #: 12153987

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: All missing parts chargeback are approved for Wayfair, per Hellen.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_