

# Chargeback Credit Memo Request Form

Date: 4/24/2020 Chargeback Case #: CB1902861

Credit Memo Amount: \$2,025.00

Customer ID: BLKPBV Customer Name: BELK PRIVATE BRAND VENDOR

Chargeback Ref #: C712541291089 C712541340092 Cust. PO #: 3592028 3594772 5634136  
C712541345095 C7125694

Check #: 1005323 Invoice #: \_\_\_\_\_

AR Ref #: 12153823 12153827

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: \_\_\_\_\_

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: BELK denied our dispute: We researched and found that vendor ship date on the ASN did not match the PO shipping window, hence charges were captured for RC 90 (shipped Early). As per our documents these are valid charges

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_