

# Chargeback Credit Memo Request Form

Date: 10/25/2019 Chargeback Case #: CB1902853

Credit Memo Amount: \$12.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084148181VCBSINV Cust. PO #: \_\_\_\_\_

Check #: 108961890 108961890 Invoice #: \_\_\_\_\_

AR Ref #: 84249

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Carton Content Accuracy, POs: 4, Issues total: 5

Investigator: Maronda Pierce

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_