

Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB1902850

Credit Memo Amount: \$573.28

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30258423SC 30280681SC 30289193SC Cust. PO #: 3AM9XKNJ 8RJ75FYW 393AH99X

Check #: 108743797 Invoice #: _____

AR Ref #: 84203

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____