

Chargeback Credit Memo Request Form

Date: 11/4/2019 Chargeback Case #: CB1902846

Credit Memo Amount: \$338.98

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R967269523SHTG Cust. PO #: 12389608

Check #: 31316 Invoice #: _____

AR Ref #: 12153885

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: VALID SHORTAGES

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____