

Chargeback Credit Memo Request Form

Date: 1/13/2020 Chargeback Case #: CB1902845

Credit Memo Amount: \$325.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9302705/9344507 Cust. PO #: 12435833

Check #: 31316 Invoice #: _____

AR Ref #: 12153877

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling. OVERSTUFFED CARTON

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated based on photographic evidence provided by customer.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____