

# Chargeback Credit Memo Request Form

Date: 4/15/2020 Chargeback Case #: CB1902841

Credit Memo Amount: \$917.32

Customer ID: BBB01 Customer Name: Bed Bath and Beyond DS

Chargeback Ref #: FCB0360056 Cust. PO #: EC9V4HK

Check #: 635670 Invoice #: \_\_\_\_\_

AR Ref #: 84149

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ACC Division Name: Accessories(91)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Unauthorized Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by customer but unable to provide denial letter because they are working remotely. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_