

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1902839

Credit Memo Amount: \$126.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190815654 Cust. PO #: 0047929103

Check #: 552885 Invoice #: _____

AR Ref #: 12153757

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: passed 60 days dispute window already

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____