

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902836

Credit Memo Amount: \$715.46

Customer ID: JCPRETDI Customer Name: JC Penney Retail (POE)

Chargeback Ref #: 4816534-1QVAR Cust. PO #: 03906768

Check #: 2201754 Invoice #: _____

AR Ref #: 12153486

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Jade He,Linda Di

Responsible Party: China Production

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____