

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1902834

Credit Memo Amount: \$30.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3476628-COMP 3476627-COMP Cust. PO #: _____

Check #: 2201754 Invoice #: _____

AR Ref #: 12153490 12153480

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: routing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - The incorrect carrier is listed on the BOL. Unyson accepted the load and assigned to AAA Cooper to pick up the shipment.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____