

Chargeback Credit Memo Request Form

Date: 10/18/2019 Chargeback Case #: CB1902832

Credit Memo Amount: \$4.76

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3478519-COMP 3487376-COMP Cust. PO #: 6723761C 6956478C 15224952 15225174
15224963

Check #: 2201754 Invoice #: _____

AR Ref #: 12153482

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Fill Rate

Detailed Description: Fill Rate - Shortage on Order

Investigator: Hui Chen Wu (Mandy),Ming Chu (Kelly) Chen

Responsible Party: Business Planning

Note: below threshold

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____