

Chargeback Credit Memo Request Form

Date: 11/11/2019 Chargeback Case #: CB1902831

Credit Memo Amount: \$180.15

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4815391-1QVAR 4815444-1QVAR
4816219-1QVAR 4823536- Cust. PO #: 15344230 15344482 15344529 15460115

Check #: 2201754 Invoice #: _____

AR Ref #: 12153474

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____