

Chargeback Credit Memo Request Form

Date: 1/17/2020 Chargeback Case #: CB1902828

Credit Memo Amount: \$300.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3485144-COMP Cust. PO #: 6899520R 6915284R 6992259R

Check #: 2201754 Invoice #: _____

AR Ref #: 12153460

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Content label incorrect (format, missing, incorrect information, multiple lots, or more than 5 skus) .

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: over 60 days to dispute, JCP will not accept our dispute/inquiry

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____