

Chargeback Credit Memo Request Form

Date: 10/28/2019 Chargeback Case #: CB1902826

Credit Memo Amount: \$74.72

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4832441 4832442 4832443 4832444 Cust. PO #: EJ4J3QK EJ4X7YL EJ4Y3VW EJ5B2JG

Check #: 635666 Invoice #: 4832441 4832442 4832443 4832444

AR Ref #: 12153733

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: Not a chargeback

Note: valid - New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____