

Chargeback Credit Memo Request Form

Date: 10/29/2019 Chargeback Case #: CB1902825

Credit Memo Amount: \$9.75

Customer ID: BBBCA48769 Customer Name: Bed Bath and Beyond CA48769

Chargeback Ref #: 4832450 Cust. PO #: CC6C9JZ

Check #: 601845 Invoice #: 4832450

AR Ref #: 12153771

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: Not a chargeback

Note: Division: Window

New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____