

# Chargeback Credit Memo Request Form

Date: 1/22/2020 Chargeback Case #: CB1902822

Credit Memo Amount: \$40.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3475815-COMP Cust. PO #: 07020878C 05998505K

Check #: 2201754 Invoice #: \_\_\_\_\_

AR Ref #: 12153458

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship-To Does Not Match 754 Ship-To

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_