

Chargeback Credit Memo Request Form

Date: 12/6/2019 Chargeback Case #: CB1902821

Credit Memo Amount: \$30.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3475817-COMP 3475816-COMP Cust. PO #: 05991062K 06004170K

Check #: 2201754 Invoice #: _____

AR Ref #: 12153450 12153454

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: ROUTING

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: The incorrect carrier generated on the BOL/MBOL. Uynson is the carrier to accept the shipment. AAA Cooper physically picked up the shipment.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____