

# Chargeback Credit Memo Request Form

Date: 12/30/2019 Chargeback Case #: CB1902820

Credit Memo Amount: \$30.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3475817-COMP 3475816-COMP Cust. PO #: 05991062K 06004170K

Check #: 2201754 Invoice #: \_\_\_\_\_

AR Ref #: 12153450 12153454

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - The incorrect carrier selected when the shipment was generated. UNYSON is the carrier AAA Cooper is the carrier who physically picked up the shipment.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_