

# Chargeback Credit Memo Request Form

Date: 11/7/2019 Chargeback Case #: CB1902819

Credit Memo Amount: \$400.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3476275-COMP 3485118-COMP Cust. PO #: 5998505K 7048259R 7020878C 7048259R

Check #: 2201754 Invoice #: \_\_\_\_\_

AR Ref #: 12153448

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Orders were routed and scheduled to ship on 09/06/19 via UPS Ground. But cartons did not get scanned and loaded onto UPS drop trailer until 09/09/19.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_